

## Smart Home Appliance Rebate Program TERMS & CONDITIONS

1. To be eligible for a rebate, I understand that I must be a Glendale *Water & Power* (GWP) residential customer with an active meter on a residential rate serviced by GWP and that I am eligible to receive rebates for energy-efficient items designed to reduce the consumption of the energy and water distributed to the installation address. The dwelling unit must be fully constructed and occupied.
2. Application must be submitted no more than twelve months from the date of purchase.
3. A purchase made "Inside of Glendale" means that the appliance or product was purchased from a place of business that is physically located within the cities of Glendale, La Crescenta, or Montrose as defined by U.S Postal Service Zip Codes.
4. Rebates for High Efficiency Toilets (HET) and High Performance Windows are not allowed for new construction, including new additions on existing homes. GWP customers who receive water service from another utility are not eligible for GWP HET rebates.
5. Rebates for refrigerators, clothes washers, dishwashers, room air conditioners, central air conditioners, and pool pumps are limited to ONE rebate every 5 years per customer at the same residence. Rebates for solar attic fans are limited to TWO rebates every 10 years per residence. Rebates for whole house fans are limited to TWO rebates every 5 years. Rebates for HETs, and ENERGY STAR ceiling fans are limited to THREE per residence. Rebates for high performance windows are limited to ONE per residence.
6. Rebates for central air conditioners should include the receipt or paid invoice which consists of the condenser brand, model number, SEER rating and tonnage. Also, please ask your contractor to include the AHRI reference number on your invoice for the system installed. Rebates for high performance windows should include a copy of the National Fenestration Rating Council (NFRC) label along with a receipt or paid invoice. If the NFRC label is not available, then a copy of the Manufacturer's order confirmation sheet stating the U-Factor and Solar Heat Gain Coefficient (SHGC) should be provided.
7. I understand the item(s) must be new and installed in the residence listed. Resale units, units leased, rebuilt, rented, won as a prize, or new parts installed in existing units do not qualify.
8. The submission of this application, paid receipt(s), invoice(s), or Home Improvement Contract, and other required documentation must be sent to the GWP Smart Home Rebate Program. The rebate will be issued to you in the form of a bill credit which will appear on your bill in 1 to 2 billing cycles after receiving a completed application including all required documentation. The rebate amount cannot exceed the purchase price.
9. Funds are limited and rebates are not guaranteed. Applications are accepted on a first-come, first-served basis. **The program may be modified or terminated without prior notice.**
10. If requested, I will provide a GWP representative reasonable access to my residence to verify the installed item(s) I have purchased before a bill credit is issued. I understand that a bill credit will not be issued if I refuse a verification inspection.
11. I agree that the selection, purchase, installation and ownership/maintenance of the item(s) and measure(s) listed in this application are my sole responsibility, and that the supplier or installer of these item(s) and measure(s) is not an agent or representative of GWP. I also understand that GWP makes no warranty whether expressed or implied, including warranty of merchantability or fitness for any particular purpose, use, or application of the item(s) or measure(s). I agree that GWP has no liability whatsoever concerning (1) the quality, safety and/or installation of the item(s) or measure(s), including their fitness for any purpose, (2) the estimated energy or water savings of the item(s) or measure(s), (3) the workmanship of any third parties, (4) the installation or use of the item(s) or measure(s) including, but not limited to, effects on indoor pollutants, or (5) any other matter with respect to the Smart Home Rebate Program. I agree that in no event shall GWP's liability for property loss or damage resulting from its activities under this application exceed the total rebate amount paid to me under this application.
12. I am responsible for meeting all program requirements and complying with my state/county/city governments, property owner and/or homeowner's association requirements (if any) in my area regarding local conditions, restrictions, codes, ordinances, rules, regulations, and permits prior to installation.
13. If a tenant, I am responsible for obtaining the property owner's permission to install the measure for which I am applying.
14. I understand that GWP is not responsible for items lost or destroyed in the mail/transit/e-mail.
15. ENERGY STAR® qualified products meet strict energy efficiency guidelines set by the EPA and US Department of Energy. These guidelines can change each year. As an ENERGY STAR® partner, GWP will honor these updated guidelines and will follow them when processing rebates for ENERGY STAR® certified products.